

FAST, ACCURATE, AND COST-EFFECTIVE DATA RETRIEVAL



INDUSTRY FACT:

“Less than 25% of IT budgets are spent on infrastructure innovation or value-added initiatives.”¹

BUSINESS CHALLENGE

Today, companies like yours are seeing a higher volume of legacy data requests. These requests consume valuable time and distract your IT staff away from their daily tasks. Perhaps you plan to satisfy requests for legacy data by keeping obsolete technology, but, maintaining old backup tape systems ties up valuable space in your data center and puts a strain on your budget. In fact, the overwhelming majority of today's average IT budgets are consumed by infrastructure maintenance, leaving few resources available to spend on innovation.¹

WHAT IF YOU COULD...

- ✓ Restore data without having to maintain legacy software and tape backup systems?
- ✓ Locate and restore only the data you need at any moment?
- ✓ Gain the confidence of your general counsel and compliance team by promptly satisfying requests for specific data?

IRON MOUNTAIN® MANAGED RESTORATION SERVICE

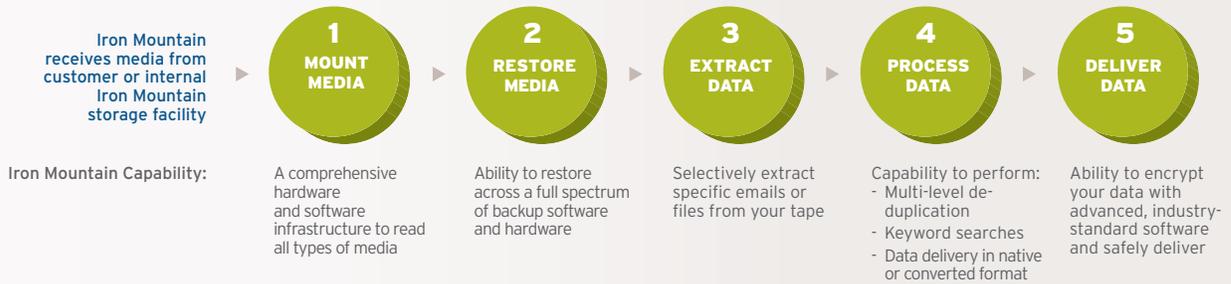
You have the capacity to identify, restore, and deliver the data contained on your backup media efficiently using the Iron Mountain end-to-end Managed Restoration Service. With this service, you'll be able to:

- ✓ Cost-effectively restore evidentiary data for a pending request
- ✓ Mitigate the risk of fines, sanctions, and loss of public trust
- ✓ Easily locate electronic records for regulatory investigations
- ✓ Decommission older tape assets and no longer worry about accessing data

You can be confident that each request to locate information from your backed-up data will be handled with precision, professionalism, and predictability of cost. Your restoration requests will be personally managed by our professionals, who follow strict protocols for collecting and transporting your media. You can also receive access to reports that document the security of your data throughout the entire restoration process.

¹ IDC, Converged Infrastructure Survey 2011: Out of the Clouds, Down to Earth, doc #231884, December 2011.

END-TO-END MANAGED RESTORATION SERVICE



COMPREHENSIVE DATA MANAGEMENT SERVICES

SCAN, CATALOG, AND INDEX

All your incoming media is logged into a project database to ensure the relevant physical attributes of each batch of your tapes are captured and recorded. Corrupt or degraded media are separated. To make legacy data more accessible to you, our expert team rebuilds tape catalogs and content indices. As a result, you'll be better able to target future restorations and only recover what you need at that time.

FULL AND SELECTIVE RESTORATION AND MIGRATION

Your media can be fully restored and the information can be partially recovered. Our proprietary tools can selectively recover files and emails of only targeted custodians and avoid introducing unnecessary litigation exposure to your organization. Optionally, this service includes migration and the storage of recovered data to an easy-access format for your immediate and future needs.

DEFENDABLE PROCESS AND RELIABLE RESULTS

The entire restoration process is defendable with a full chain of custody. The output data is ready for your further electronic archiving needs or your legal review processes.

FLEXIBILITY OF SERVICE DELIVERY

Iron Mountain Managed Restoration Service are available on demand or as a subscription-based assurance program. As a service subscriber, you gain access to our extensive inventory of restoration equipment, as well as a professional team to meet your data restoration needs. You also get peace of mind that your costs will remain predictable and your response times will be consistent.

WHAT YOU GAIN

- ✓ Readily-identifiable information on your backup tapes
- ✓ Full data restoration support without costly in-house staff, maintenance, or equipment requirements
- ✓ Ability to consistently meet deadlines for data requests and eliminate delays caused by technological incompatibilities
- ✓ Capability to decommission old assets

ABOUT IRON MOUNTAIN

Iron Mountain Incorporated (NYSE: IRM) provides information management services that help organizations lower the costs, risks, and inefficiencies of managing their physical and digital data. Founded in 1951, Iron Mountain manages billions of information assets, including backup and archival data, electronic records, document imaging, business records, secure shredding, and more, for organizations around the world. Visit the company website at www.ironmountain.com for more information.

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