

DIGITAL MAILROOM FOR LENDING SERVICE

WORKFLOW FOR MORTGAGE AND LOAN

GLOBAL WORKPLACE ANALYTICS ESTIMATES THAT **56% OF THE U.S. WORKFORCE HOLDS A JOB THAT IS COMPATIBLE WITH REMOTE WORK.**

BUSINESS CHALLENGE

Lender continuity plans are being put to the test like never before. The workplace is rapidly changing as many employees are now working remotely. With resources so challenged you need innovative ways to manage loan processing. You need access to loan files despite unforeseen business disruptions so you can support a remote workforce and keep up with loan file volumes.



WHAT IF YOU COULD

- Reduce business impact due to unforeseen circumstances
- Operate loan processing at full capacity during business disruptions
- Provide loan processing capabilities for your remote workers

IRON MOUNTAIN'S DIGITAL MAILROOM FOR LENDING SERVICE

Iron Mountain's Digital Mailroom for Lending lets you eliminate paper at your 'front door.' Once you've notified the upstream loan package providers to redirect your mail, our team of experts receive and open your loan packages to our secure facilities.

KEY FEATURES

- Route all documents to a dedicated, secure Iron Mountain offsite facility
- Convert all physical documents into searchable digital files (PDF format) to enable a remote workforce
- Process documents using trusted chain of custody and records management best practices



HOW IT WORKS

Iron Mountain scans, indexes and ensures quality control to meet your document conversion requirements. By leveraging optical character recognition (OCR) technology through Google's Cloud Vision API, the contents of your documents are then completely searchable by text or index. Once loans are digitized, you can securely store, search and access it in our modern, secure cloud storage repository, Iron Mountain InSight® Essential Edition.

Your electronic information is encrypted at rest and during transmission across a secure network with access restricted by encryption

keys that you own and manage. Role-based permissions enable authorized users to access only the information that they need, wherever and whenever they need it.

WHAT YOU GAIN

You never know when a significant business disruption will occur. That's why it's critical to plan for all business contingencies so your organization can continue to process and manage loan files. With Iron Mountain's Digital Mailroom for Lending Service, you can redirect your mail and rely on a trusted provider to receive, open and digitize loan packages so you can continue processing.

WE PROTECT WHAT YOU VALUE MOST

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ABOUT IRON MOUNTAIN

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 220,000 organizations around the world, and with a real estate network of more than 85 million square feet across more than 1,400 facilities in over 50 countries, Iron Mountain stores and protects billions of information assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include secure storage, information management, digital transformation, secure destruction, as well as data centers, art storage and logistics, and cloud services, Iron Mountain helps organizations to lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working. Visit www.ironmountain.com for more information.

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