

# ARE YOU PREPARED FOR HURRICANE SEASON?

WE KNOW THAT SIGNIFICANT WEATHER EVENTS LIKE HURRICANES DON'T WAIT FOR A SPECIFIC DATE TO STRIKE. THAT'S WHY THE START OF THE HURRICANE SEASON IS A GOOD TIME FOR YOU TO PREPARE SHOULD ONE OCCUR.

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The National Oceanic and Atmospheric Administration (NOAA) provides critical information so that you can prepare as a storm approaches, but there are some steps you can take now to better protect yourself and your important information. Keep in mind that heavy rains, electrical outages, fires or flooding can all cause serious issues for you and your business operations.

Iron Mountain can help you minimize the impact of disasters and ensure your information is protected.

- Develop your plan to avoid, or quickly recover from, an event like a hurricane or other business interruption. Here is a [guide](#) to help you get started.
- Stay informed and improve overall safety efforts during hurricanes and other severe weather events using resources provided on our [Alerts and Preparedness](#) page. On this page, you will find:
  - News on severe weather that may impact Iron Mountain business operations
  - Severe weather preparedness resources
  - Links to external sources, and much more
- Check out [www.noaa.gov](http://www.noaa.gov) for the most accurate and up-to-date information by geographic area. Iron Mountain-specific updates are posted on our home page at [www.ironmountain.com](http://www.ironmountain.com).

## IMPORTANT THINGS TO DO BEFORE A STORM STRIKES

- Validate all Authorized Users and provide current contact information.
- Review and update Disaster Recovery plans.
- **Submit Disaster Recovery and special orders, at minimum, 48 hours prior to a storm's landfall** so that we can move any employees who may be at risk from the storm's impact.
- Once it is safe for our employees to return to our facilities, we will make all efforts to complete and reschedule affected orders.

**If you have questions, please contact our Customer Care team:**

- Records Management and Shredding customers:

☎ (800) 934.3453

✉ [askcustomerservice@ironmountain.com](mailto:askcustomerservice@ironmountain.com)

- Data Management customers:

☎ (888) 365.4766

✉ [CSATeam@ironmountain.com](mailto:CSATeam@ironmountain.com)